

# United Nations Office for the Coordination of Humanitarian Affairs in Lebanon



**Ms. Rosaria  
BRUNO**  
Head of Office

Rosaria deployed on surge as Head of Office in February. She has joined OCHA in 2008 where she covered several managerial positions in complex settings (Sudan, Haiti, Syria, Whole of Syria Crisis, Central African Republic) and Geneva (with a focus on the Middle East). Prior to joining OCHA, Rosaria has worked for MSF in Chad and Ivory Coast, UN peace-keeping and political missions (Sudan and Geneva) and UNDP (Jordan). She holds a MA from Sciences-Po Paris on international development and a MA from the University of Trieste in international diplomacy.

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**Mrs. Helena  
MAZARRO  
GARCIA**  
Deputy Head  
of Office

Helena joined OCHA Lebanon in June 2020 as the Deputy Head of Office. She started her career in 1993 with a first deployment with Médecins du Monde in Angola. After several years in DRC, Kenya and Bosnia-Herzegovina, she joined OCHA in 1996 and was posted in Angola during the demobilization process and the following upsurge of the conflict. Since 2000, she has been working with OCHA in Burundi, Colombia and Myanmar where she was most recently heading the coordination team. Helena has a BA in Information Sciences/Journalism (Spain) and a master's in management of Rural Development (UK). She is native Spanish speaker and proficient in English, French and Portuguese.

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**Mr. David  
WHITE**  
Humanitarian Affairs  
Officer -  
Strategic Planning

David joined OCHA Lebanon in February 2021 as Humanitarian Affairs Officer for Strategic Planning. David has worked with OCHA since 2014, firstly as HAO on the Syria response and then as Humanitarian Fund Manager in Turkey from 2015 to 2017. David has been the Fund Manager in Iraq since June 2017. Before, David served as Country Director for several NGOs including with CARE in occupied Palestine, Oxfam in Sri Lanka and Afghanistan and the Norwegian Refugee Council in the Philippines. David holds a Master's degree in international development from Sussex University, Institute of Development Studies and a Bachelor's degree in History.

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**Mr. Ghulam  
GHOU**  
Inter-agency PSEA  
Coordinator

Ghulam is joining as our new Inter-agency PSEA Coordinator for Lebanon. Ghulam comes with a diverse professional experience in PSEA, security, and program management. He joins us from the UNFPA Somalia office where he provides security and humanitarian support (access & supplies) to the management/office. He has been the PSEA focal point for the past three years and currently serving as the co-chair of the Inter-agency PSEA taskforce and a de-facto PSEA Coordinator for Somalia. In addition, he worked as the head of the Mogadishu office for UNFPA for an extended period (Feb to Nov 2018), and briefly as GBV AOR Coordinator in Somalia. Prior to that, he worked for Relief International as the regional advisor, head of office/team leader for Nonviolent Peace force in South Sudan and held national positions in the UN and government of Pakistan. He holds a master's degree in Political Science and currently pursuing his second master's degree in Global Development Practice from Harvard University.

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**Ms. Nayla  
HAJJAR**  
Special assistant to the  
Resident and  
Humanitarian  
Coordinator

Nayla joined OCHA as Special Assistant to the Deputy Special Coordinator, Resident and Humanitarian Coordinator. She was recently based in Berlin to manage a mediation project on "Supporting National Dialogue and Reconciliation in Sudan" at Berghof foundation, in high coordination with the German Ministry of Foreign Affairs. Prior to this, she was actively engaged in the Lebanese civil society and managed different projects, particularly at Adyan foundation on the role of interreligious and intercultural dialogue in the public sphere, covering Lebanon and several countries in the Euro-Mediterranean region. Nayla holds a Master of advanced European and international studies from the "Institut Européen" in Nice in France and a bachelor's degree in business administration and economics from Notre Dame University in Lebanon.

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**Mr. Aimé  
SABA**  
Humanitarian  
Access Coordinator

Aimé joined OCHA Lebanon to coordinate humanitarian access and CM-Coord. He has worked for UN humanitarian organisations and in UN Peacekeeping. His most recent mission was in Armenia, on the response to the war over Nagorno-Karabakh. He also served in Bangladesh, Burundi, Cameroon and Liberia. Prior to that, he worked with the Australian Government's overseas aid programme (AusAID) on North and South-East Asian region. Aimé holds a Master's degree in international development and peace and conflict studies from the University of Bradford (UK) and a BA (with Honours) in Political Science from the Australian National University. He is currently pursuing a PhD thesis in International Relations at the University of Sydney and has been a sessional lecturer in international politics and peace and conflict studies.

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**Mr. Eyram  
DZITRIE**  
Humanitarian Affairs  
Officer

Eyram Dzitrie, a Ghanaian national, has worked for international humanitarian, development and peace sector organizations in Africa and Asia. Between 2016 and 2019, he served at the United Nations Office for the Coordination of Humanitarian Affairs (OCHA) Country Office in Yangon, Myanmar as an Associate Expert. Before this, he served as a Project Officer at UNICEF's Field Office in Ghana, and has also worked for peace organizations such as the UN Regional Center for Peace and Disarmament in Africa (the Africa regional bureau of UNODA, based in Lomé, Togo). He holds masters degrees in international development from the University of East Anglia, UK and the University of Antwerp, Belgium.

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**Ms. Khoulood  
MAHDI**  
Humanitarian  
Affairs Officer

Khoulood joined OCHA Lebanon in February 2021 as Humanitarian Affairs Officer. Prior to joining OCHA, she has worked for five years with international NGOs. She was co-leading the Water Sector in Lebanon, working in the three existing humanitarian responses in Lebanon (LCRP, COVID19 and Beirut blast response), developing WASH strategies, coordinating the response and ensuring the inclusion of local and international partners. Prior to that, she was WASH program manager for water and sanitation programs implemented in Lebanon. She is a good advocate for the multi-sectoral response, emergency-stabilization nexus and environmental initiatives. Khoulood holds a BS in Biochemistry from USJ, BE in Environmental Engineering from Lebanese University and DEA-Master 2 in water science from USJ.

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**Mrs. Joelle  
HARFOUCHE**  
Humanitarian  
Affairs Officer

Prior to joining OCHA, she worked as an assistant researcher where she was responsible for writing weekly reports on national and regional political updates, assisting in researches and organizing workshops, conferences and coordination meetings. Previously she was an intern at the European Parliament in Brussels and has also former experience with refugees and the humanitarian field.

She holds a Bachelor's degree in Political Science - European Mediterranean Studies and currently finishing her MA in Political Science. Joelle is born and raised in Lebanon and is fluent in Arabic, English and French.

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**Mr. Craig  
ANDERSON**  
Head, Humanitarian  
Financing Unit

Craig joins us in Lebanon having previously worked for OCHA Country-Based Pooled Funds in both Iraq and Nigeria, as well as having worked for operational NGOs and the mixed national/international NGO forum in Iraq. Prior to joining the humanitarian sector, worked as an analyst/reporter for the British Foreign Office focusing on the Middle East. Craig has an active interest in the Middle East region.

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**Mrs. Yendi  
GHOSSEIN**  
Deputy Fund  
Manager, Humanitarian  
Financing Unit

Yendi joined OCHA Lebanon in March 2016 to support the Lebanon Humanitarian Fund as a Programme Analyst. Prior to joining OCHA, she has worked for UNDP in resource mobilization, CSR and the E&E Programme. Prior to that, she worked for the FAO and UNIDO on the implementation of various projects in the aftermath of 2006 July conflict. Yendi holds a MA in Industrial Technology from Saint Joseph University, a MA in Management from L'Ecole Supérieure de Commerce de Paris (ESCP-Europe) and a MBA from L'Ecole Supérieure des Affaires (ESA) in Lebanon. Yendi was born and raised in Lebanon and is fluent in English, French and Arabic.

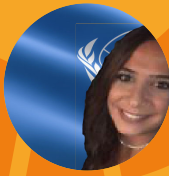
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**Mrs. Dana  
KHAWAJA**  
Finance Officer,  
Humanitarian  
Financing Unit

Dana joined OCHA Lebanon in August 2017 as finance officer for the Lebanon humanitarian fund coming from Save the Children international's head office where she worked in financial analysis, donor's compliance and capacity development of national NGOs over five years. Dana holds a MA in finance and MBA in business from Saint Joseph University. Dana was born and raised in Lebanon and is fluent in English, French and Arabic.

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**Mrs. Sandra RIZK**  
Programme Assistant,  
Humanitarian  
Financing Unit

Sandra has joined the United Nations in 2015 where she has worked for over four years with UNDP Lebanon supporting in the implementation, monitoring and the evaluation of various projects at the Ministry of Energy and Water. She has also worked with UN-HABITAT for over two years supporting the programme in various tasks. Prior to her UN experience, she has worked for over six years in the head offices of Société Générale de Banque au Liban. She joined UN OCHA Lebanon's team in July 2021 as Programme Assistant in the Humanitarian Financing Unit. She is holding a bachelor's degree in International Business Management, in addition to a MA in Management from l'Ecole Supérieure de Commerce de Paris (ESCP Business School), and an MBA from l'Ecole Supérieure des Affaires (ESA) in Lebanon.

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**Mr. Joseph  
RIZKALLAH**  
Finance Assistant,  
Humanitarian  
Financing Unit

Joseph joined the UNOCHA in August 2021. This marks Joseph's first experience with a UN agency. His previous work experience lays in audit, and non-profit financial management. Joseph holds a master's degree in accounting and financial management from the University of Glasgow, and a bachelor's degree in banking and finance from the Lebanese American University (LAU).

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**Mr. Chafic El  
Hallal**  
Programme and  
Communication  
Assistant-Humanitarian  
Financing Unit

Born in 1991, Chafic holds a master's degree in business administration. He worked as an accountant in a school, handling multiple tasks including tuition installments, payroll system, Social Security CNSS, bank & cash reconciliations. During his work as an accountant, he also managed the school's social media accounts where he launched successful campaigns, ran contests and implemented new features to develop brand awareness. Prior to joining OCHA, Chafic worked as project coordinator in an event planning agency, which managed large events such as Adyan Conference, BIPOD Festival 2021, LEEP Final Event, BIPOD Festival 2022, Astellas team bonding event.

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**Mr. Bernard  
CHEDID**  
Information  
Management Officer

Bernard joined OCHA Lebanon in May 2014, coming from the Regional Office in Amman where he supported OCHA's Syria team. During the response to Lebanon crisis in 2006, Bernard joined iMMAP team as a Geographic Information System (GIS) Officer. He has seven years of experience in information management and mapping in humanitarian contexts, in natural disasters as well as complex emergencies. He has worked in South Sudan, Afghanistan, Chad, Pakistan, Somalia and Syria. Bernard has substantive UN-IMMAP partnership experience since he was seconded to OCHA, UNHCR, UNICEF and WFP. Bernard holds an advanced degree in Architecture and is fluent in Arabic, French and English.

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**Ms. Bernadette  
DABBAK**  
Information  
Management Officer

Bernadette joined OCHA Lebanon in September 2018 as Information Management Officer. In 2020 she temporarily joined the Coordination Division in Geneva to support the global mapping of IASC coordination structures. She has over 10 years of experience in Water Engineering, Information Management, and GIS working in Lebanon, Jamaica, Malaysia, New Zealand, and Switzerland. Bernadette holds a joint Master of Hydro informatics and Water Management from five renowned European universities, a BE in Civil and Environmental Engineering, and a BS in GIS from Notre Dame University in Lebanon. Bernadette is a dual Lebanese-Armenian citizen, and is fluent in Arabic, French, and English.

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**Ms. Malak Kanj**  
Associate Information Management Officer

Malak joined OCHA Lebanon in June 2022 as an Associate Information Management Officer. Prior to joining OCHA, she was working with UN-Habitat Lebanon as a GIS/Information Management intern supporting the Urban Analysis and Policy Unit. She has over 5 years of experience in the research field working on water quality monitoring, environmental information management and GIS work in Lebanon and Greece. Malak holds a MSc in Geoinformation in Environmental Management from the International Center for Advanced Mediterranean Agronomic Studies, Mediterranean Agronomic Institute of Chania (CHIAM-MAICH) in addition to a MSc in Phyto-ecology: Resources, Security and Applications and a bachelor's degree in Biology from the Lebanese University. She is born and raised in Lebanon and is fluent in English and Arabic and has basic knowledge in French.

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**Mrs. Rana KARAM**  
Administrative and Finance Officer

Rana joined OCHA in January 2014 coming from UNDP Lebanon where she worked as an Admin and Finance Assistant for three years. She holds a Master of Management with a specialization in Finance from L'Ecole Supérieure de Commerce de Paris (ESCP-Europe) and a second master's Degree from L'Ecole Supérieure des Affaires in Beirut. Rana was born and raised in Lebanon and is fluent in Arabic, English and French.

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**Ms. Désirée ABI HACHEM**  
Administrative, Coordination, and Logistics Assistant

Désirée joined OCHA in June 2014. It is her first UN experience since she has previously worked in the private sector as Assistant Project Manager for several years. Désirée holds a Master of Project Management from Cardiff Metropolitan University in London and BA in Business Administration from the Modern University for Business and Science in Beirut. She was born and raised in Lebanon and is fluent in Arabic, English and French, and has basic knowledge in Spanish.


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**Mr. Elie EL HAGE**  
Driver

Elie joined OCHA in February 2016 coming from the International Medical Corps organization, where he worked as driver. Before that, he worked at the UN International Independent Investigation Commission for three years as mechanic and driver. Prior to joining the UN, Elie was supervising a group of heavy duty vehicle mechanics in charge of maintaining, repairing and operating diesel generators, towing machines, forklifts, cranes and trucks at the Winbidira Airlines Company at the Airport of Kinshasa in Congo. Elie is a certified vehicle mechanic with extensive experience in maintenance and operation of light and heavy vehicles. Elie speaks Arabic, French and English.


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**Mr. Zouheir BADER**  
Driver

Zouheir joined OCHA in April 2014 coming from UNDP's Live Lebanon Project where he also worked as driver. Before that, he worked at the UN International Independent Investigation Commission for three years. Prior to joining the UN, Zouheir was a mail dispatcher at Liban Post. Zouheir speaks Arabic and English.

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**Mr. Houssam EL HELOU**  
Driver

Houssam joined the Office for the Coordination of Humanitarian Affairs (OCHA) in February 2021 as a driver, after working for nearly ten years at Bekdash Company in the transportation field.

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**Mr. Hassan DORRAH**  
Driver

Hassan Joined OCHA in July 2015 coming from WFP Lebanon. He has bachelor's degree in business administration from the Arab Open University.

Hassan is fluent in Arabic, English and French.

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